

SALT LAKE HOME SHOW

— PRESENTED BY —



EXHIBITOR MANUAL



Welcome to the Salt Lake Home Show!

Thank you for exhibiting with us!

This Exhibitor Manual has been compiled to help you and your staff with complete details about the exhibition process.

Enclosed you will find helpful information to make your participation in our show successful.

We strongly encourage you share this manual with those responsible for setting up your booth space and those participating in the show.

SaltLakeHomeShow.com

MARKETPLACE | EVENTS
Largest Home Show Producer in North America

SHOW MANAGEMENT

The Salt Lake Fall Home Show is produced and managed by: Marketplace Events

SHOW FACILITY

The Salt Lake Home Show is held at:
Mountain America Expo Center
9575 S. State St, Sandy, UT 84070
P: 385.468.2260

MOVE-IN DAYS AND HOURS

ALL ACCOUNTS MUST BE PAID IN FULL BY December 20, 2024

Dock doors will close promptly at 7pm and will not be re-opening until the following day. The main doors will remain open until 10pm for hand carry and dolly use only. Front areas near the entrance of the show quickly become inaccessible. If a vehicle is needed, or if you need access to the front of the show, you should plan to set up at the earliest time in your zone.

YOU MUST BE COMPLETELY SET UP BY NOON ON FRIDAY JANUARY 10, 2025

General move in time varies based on booth location. Please refer to the colored move in schedule with map on the last page.

Section 1 GREEN - Start Time: Wednesday Jan 8th 11am-2pm

Section 2 YELLOW - Start Time: Wednesday Jan 8th 4pm-7:00pm

Section 3 BLUE - Start Time: Thursday Jan 9^h 10am – 1pm

Section 4 RED - Last In First Out (LIFO) Start Time: Thursday Jan 9th 4pm - 7:00 p.m.

All Booths located in front of the dock doors known as the Last in First out (LIFO) section cannot move-in before 4:00pm on Thursday January 9, 2025.

For safety reasons, no one under the age of 16 is permitted in the halls or dock areas during move-in/out.

MOVE-OUT DAYS AND HOURS

Sunday January 12, 2025: 6:05pm - Midnight Monday January 13, 2025: 8:00am - Noon

All Booths located in the last in first out (LIFO) sections MUST begin move out Sunday January 12, 2025 at 6:05pm

To help facilitate a smoother less stressful move out experience. Vehicles will not be allowed to drive into the building prior to 8pm on Sunday the 13th regardless of aisle carpet being raised.

No move-out before 6:05pm on Sunday. Early Move-Out is strictly prohibited. NO EXHIBITS can be removed during show hours. Any violations will result in a \$500 fine. Marketplace Events is not responsible for any materials or displays that are left at the building. Exhibits and items MUST BE REMOVED no later than Noon on Monday January 12th or are subject to removal and a cleaning fee.

Vehicles are NOT allowed in the building until the aisle carpet is cleared

You may use your own carts, hand trucks, dollies, etc. (These items are not provided for you.)



Dismantling your booth prior to show close at 6:05pm on Sunday is strictly prohibited.

Your cooperation is appreciated.

SHOW HOURS

Friday, January 10: 2 pm – 9 pm

Saturday, January: 11 am – 9 pm

Sunday, January 12: 11 am – 6 pm

SHOW OFFICE

During move-in, show hours, and move-out, Show Management will maintain a show office at the Expo Center. The office is located in meeting room 200A (near the south entrance). Look for the show office sign.

EXHIBITOR BADGES

Exhibitor badges are NOT mailed out prior to the show.

Badges can be picked up in the Show Office (room 200A) during move-in and at Will Call (located in the south lobby) starting at 1pm on Friday. Plastic badge holders are provided.

Exhibitor badges are required to identify you as an authorized exhibitor. Exhibitors will not be allowed access to the show floor during show days without a badge.

Four (4) exhibitor badges are provided for the first 100 square feet of space purchased, One (1) additional badge will be given for any additional 100 square feet with a maximum allotment of 10 badges per company.

If you have different staff members working your booth on different days, you are encouraged to drop off your badge each night in Will Call for another staff member to pick up.

EXHIBITOR BADGES ARE FOR EXHIBITORS, THEY ARE NOT TICKETS TO THE SHOW. THEY SHOULD NOT BE HANDED TO OR LEFT AT WILL CALL TO BE PICKED UP BY ATTENDEES, FRIENDS, OR FAMILY.

EXHIBITOR ENTRANCES

Exhibitors must show their badge and go through one of the two (2) main entrances. Badges will be required to enter the show.

COMPLIMENTARY TICKETS

Each exhibitor will receive 40 complimentary E-tickets via email. You will receive the emailed tickets 4 weeks prior to the show.

COMPLIMENTARY E-TICKETS ARE NOT PERMITTED TO BE SOLD AT ANY TIME OR DISTRIBUTED AT THE ENTRANCES OF THE SHOW. You are welcome to use your e-tickets to invite potential customers, friends, and family ahead of time.

MARKETING OPPORTUNITIES

Please visit the Marketing Opportunities section of our website to take advantage of our many affordable marketing opportunities that will maximize your investment in the show, and drive traffic to your booth. You may also contact your Exhibit Sales Consultant directly. Sponsorship

Opportunities are also available; please reach out to our show manager, Ian Richmond for more information IanR@mpeshows.com.

WILL CALL

Will Call will be setup in the south entrance. You are welcome to leave your extra badges at Will Call to be picked up by your staff as they come in. You may also drop your badge off at the end of the day and pick it up the next morning. If you are leaving tickets for your guests, please place them in INDIVIDUALLY marked envelopes with FIRST AND LAST NAME on the front of the envelope.

EXHIBITOR BADGES ARE FOR EXHIBITORS ONLY, THEY SHOULD NOT BE LEFT AT WILL CALL TO BE PICKED UP BY ATTENDEES, FAMILY, OR FRIENDS.

DECORATOR SERVICES

Modern Expo & Events is the show decorator and provides carpet, tables, chairs, etc. Please order these items directly from them. The forms are available on the Exhibitor Kit section of our website or call them directly 801.983.8160

UTILITIES

Electric Service

Exhibit rates do not include electric service. If electric service is needed it must be ordered from Modern Expo & Events at exhibitors expense. Modern Expo & Events can be reached at 801.983.8160

Phone & Internet

Exhibit rates do not include phone or Internet service. If phone and/or Internet service is needed it must be ordered from the facility at the exhibitor's expense. You can find the MAEC Services information page on the exhibitor kit section of our website or by calling Mountain America Expo Center directly at 385.468.2260.

Water

Exhibit rates do not include water fill and/or drain service. If water service is needed it must be ordered from Mountain America Expo Center at the exhibitors expense by calling 385.468.2260.

Natural Gas

Exhibit rates do not include natural gas. If natural gas is needed it must be ordered from Mountain America Expo Center at exhibitors expense by calling 385.468.2260

PARKING

Exhibitor parking, during move-in, is at Mountain America Expo Center. It can fit oversize vehicles and is an open air lot. **Friday after 5 p.m., Saturday, and Sunday there is NO PARKING in the Mountain America Expo Center lots. Please park across the street at the inContact parking structure. A shuttle will be provided.**

Please note- Wrapped vehicles with company logos, names or banners are NOT allowed in the front parking lot of the Mountain America Expo Center and should be parked at the inContact Parking Structure. Improperly parked vehicles will be subject to a fine.

FREE VALET

Valet services will be available Saturday for your guests at the south end of the parking lot. **Exhibitors may not park here.**

PERMITS & TAXES

UTAH STATE SALES TAX

Businesses that anticipate selling a tangible product at the show, must apply for a Temporary Utah State Sales Tax Number.

You may obtain a temporary sales tax number from:

**State Tax Commission Special
Events Section**

210 North 1950 West
Salt Lake City, UT 84134
Phone (801) 297-6303
Fax (801) 297-6358

*This only applies to exhibitors selling products at the show.

FOOD PERMITS

All exhibitors distributing food (or samples) must obtain a Temporary Event Permit. Each Vendor is responsible for obtaining a permit. You may obtain a Temporary Event Permit from: **Bureau of Food Protection**

788 E. Wood Oak Lane (5400S.)
Murray, Utah 84107
Phone 385.468.3860

At least one food service worker must have a Food Handler Permit. For more information on obtaining a Food Handler Permit call (801) 534-4669



Salt Palace Convention Center & Mountain America Exposition Center

BEVERAGE SAMPLING APPROVAL & WAIVER FORM

This form must be completed and returned to SODEXO LIVE for approval no less than (30) days prior to the event start date. SODEXO LIVE will provide written approval of the food and/or beverage arrangements to the exhibiting company within 7-10 business days. Without SODEXO LIVE approval, outside sourced food and/or beverages will not be allowed on-site.

Name of Show, Date(s) of Show, Exhibiting Firm, Booth #, Address, City, State, Zip code, On-site Contact, Email, #

Product to be Distributed, How is it prepared, Type of equipment to be used, Sample Size Portion, Qty Per Day, Sold Portion Size, Qty Per Day, Will product be sold, sampled, or both?

*Please note that any food/beverage sold is subject to a waiver/displacement fee.

APPROVED: DAILY WAIVER, SODEXO LIVE MGR., DATE

COMMENTS

RULES AND REGULATIONS

- All food & beverage items in the Ballroom, Exhibit Halls, Concourses, & Mezzanines must be purchased through the Food and Beverage Department - THIS INCLUDES BOTTLED WATER
++ (current sales tax + 23% house service fee) applies to all waiver/displacement fees.
All food & beverage waivers require full payment in advance. We accept America Express, MasterCard, Visa, or a Company Check.

General Conditions:

- If applicable, the exhibitor must obtain a Temporary Food Permit from The Salt Lake Valley Health Department. SLVHDis located at 788 E. Wood Oak Lane Murray, UT 385.468.3845
a. The Health Department's main concern with sampling is bare hand contact by workers and customers. If you are portioning your samples on site, gloves may not be enough. You may be required to have a hand washing station. Please contact SLVHD with any questions.
2. The product to be distributed must be the primary business of the exhibitor.
3. All items to be given away are limited to sample sizes:
a. Food Samples- 2-Ounce Maximum Sample Size
b. Non-Alcoholic Beverage Samples- 4-Ounce Maximum Sample Size
4. SODEXO LIVE is the sole holder of the liquor licenses for both facilities. Outside alcoholic beverages are not permitted to enter the facility as it is a violation of Utah State Liquor Laws.
5. Alcoholic Beverage Samples- Alcoholic sampling is not permitted.
6. Food and beverage items used to promote booth traffic MUST be purchased through SODEXO LIVE.

If you have any questions, please contact your SODEXO LIVE Catering Sales Manager --Please Retain a Copy for Your Records--

Please return form to your Catering Sales Coordinator: Alyssa.Orvis@Sodexo.com, (385)280-9378

VEHICLES IN EXHIBITS

If you plan on having a vehicle in your booth as part of your display, please contact Show Management for approval and move-in instructions.

- **ALL vehicles must be in a 10 X 30 space or larger.**
 - **If you plan on including a vehicle in your display, please contact show management for approval and special move-in instructions.**
 - ALL vehicles batteries must be disconnected and cables taped.
 - NO vehicles in exhibits may block exit doors, or fire extinguishers in pillars or on walls.
 - Keys to all vehicles displayed in show must stay on show site at all times.
 - ALL vehicles must have locking gas caps or gas caps sealed with tape and no more than a 1/4 tank of gas in the vehicle.
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BOOTH INFORMATION, RULES & REGULATIONS



Exhibit booths will have an 8' draped back wall. On each side, a draped side rail will extend from the back of the booth to the front of the booth at a height of 3'.

Booths located along the south wall will have 3' drape along the back. Drapes and displays may not cover the electrical panels located along the wall. The drape color is black.

Tables, chairs, electricity etc. are not included with the cost of your exhibit booth.

If you are using side walls as part of your display they must be completely finished on BOTH sides. No exposed wires, frames, or wood for the public or your neighbor to see.

Booths may not protrude into the aisle or beyond the depth limits of the booth dividers.

*****TENTS & CANOPIES ARE PROHIBITED*****

- Booths may not protrude into the aisle or beyond the depth limits of the booth dividers.
- Booth may not exceed 8' height limit
- All inventory and personal items must be stored COMPLETELY OUT OF SIGHT. Your booth should look professional and inviting to the attendee.
- **NO HELIUM BALLOONS**
- No flag poles above 8 feet. (Unless prior approval has been given by show management)
- No tear-drop flags, paper banners.
- No handwritten signs. All signs must be professionally made.

Flooring

Flooring is not included in the cost of your exhibit booth. **It is mandatory that all booths are carpeted** or have some type of clean, professional-looking floor covering that covers 100% of the booth's square footage. Flooring should not protrude into the aisle or beyond the depth limits of the booth dividers.

Table Skirting

It is mandatory that all tables are properly skirted. Skirting must go from the edge of the table to the floor on all four sides. All skirting must be pressed and neat. Use of plastic table cloths, sheets, shower curtains or any type of "makeshift" table cloths is **not permitted**. We strictly enforce this and will skirt all incorrectly skirted tables at the exhibitor's expense.

Signs

Signs **MAY NOT** exceed 8 Feet. This is the height of the back drape provided to you in your booth space (unless your booth space is 400sq ft. or larger or are along a perimeter wall) Rotating, flashing, strobe or projection lights are not permitted.

Product Display

Only products agreed upon in the signed contract can be sold and displayed in your booth. Only one (1) product per 100 sq. ft. or smaller.

Working in the aisles or distributing brochures, etc. from any other area other than within your booth space is prohibited. All activity must take place inside your contracted space only.

Food & Beverages

No full-size candy bars may be given out

No water bottles of any size may be given out unless purchased through the facility

No alcohol may be consumed on show site other than during designated times and locations as specified by the show facility/convention center. Alcohol consumption is strictly forbidden during all move-in and move-out hours. Additionally, the use or distribution of illegal drugs is strictly forbidden. Any persons including exhibitors, service providers, employees, attendees or anyone else working at or attending the show that does not comply with this policy will be removed from the show and their credentials will be revoked.

Fire & Safety

All materials used in exhibits must be fire retardant.

No cut evergreen trees unless treated

No straw bales

Fire Bowls/Pits

Must be under a covered screen AT NO TIME CAN THE FIRE RISE ABOVE THE SCREEN

Must have a fire extinguisher in booth

Propane tanks are not allowed in Mountain America Expo Center (MAEC). A gas line can be purchased through MAEC directly for your fire bowl/pit.

An additional permit and fee that will be required is the open burn permit fee. Once again this is a permit that is required by code.

106.6.34 Open Flames and Candles. An operational permit is required to use open flames or candles in connection with assembly areas...

This permit will be \$114.00 and will require an inspection of the vendor that is using open flames or candles.

Applications for the permit will be available, January 1, 2019, at www.sandy.utah.gov/fire-department. All applications and supporting documents with payment of the fee will need to be done no later than five days before the event. If an application or supporting documents are submitted any later than 5 days prior to the event, an applicant could have to pay an expedited review fee, which is the cost of the permit times two.

These fees will be able to be paid online at www.sandy.utah.gov/fire-department or can be paid by contacting Carrie Phillips at 801-568-2930 and providing a credit card over the phone. The permit will then be issued on the date of inspection or prior to if, no inspection is required.

Mountain America Expo Center Rules & Regs At A Glance

Find the complete rules and regulations at <https://www.visitsaltlake.com/mountain-america-expocenter/plan/event-planning-guide/facility-rules-and-regulations/>

- Do not hang/tack/tape, etc. anything on air walls
 - No spray painting or aerosol can usage inside the building. Must be done outside.
 - No dry cutting in the hall. Must be done outside in the parking stall areas closest to dirt. Cutting must be done over a pallet or other raised item to protect blacktop.
 - All carpeted areas require the wheels on freight handling equipment and lifts to be suitably covered or use non-marking wheels approved by the facility. If forklifts or pallet jacks are used on carpeted surfaces, then the application of protective covering to the floor is required. The cost to repair damage to carpeted areas will be billed directly to the general service contractor.
 - Paint -Contractors must provide complete protection from paint and paint products in all areas of the facility including the exhibit floor. Under no circumstances may spray paints, airless sprayers, power painters, airbrushes or similar tools be used within the facility without written consent from the facility.
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Staffing Your Booth

All exhibitors are expected to be in their booths during all published show hours, as we do receive consumer complaints about un-manned displays. **Our visitors pay an entrance fee and expect to be able to do business with our exhibitors at any time during show hours. If you are in violation of this rule, your company may not be permitted to exhibit with us in the future.**

Working in the aisles or distributing brochures, etc. from any other area other than your booth is prohibited. All activity must take place inside your contracted space only.

SECURITY

Security is provided by the Mountain America Expo Center and guards will be on duty throughout the event. Every reasonable precaution will be taken to protect exhibitors' property, but Show Management assumes no responsibility for any losses due to fire, theft, robbery, damage, accident or other causes.

INSURANCE

Show Management is insured against public liability and property damage claims arising out of the conduct of the show. This insurance does not cover exhibitors' property, which is placed on

display at the exhibitor's risk. Please refer to items #4 and 5 on your exhibitor contract/application or contact Show Management if you have questions.

SHIPPING INFORMATION

To avoid extra expense, most exhibitors choose to deliver their displays/materials themselves on scheduled move-in days.

REGULAR SHIPPING

If you can arrange with your shipper to deliver during normal move-in days when your staff is at the facility to accept delivery, you may ship direct to yourself at the normal facility address at no additional expense (see directory for facility address.)

Be sure to include your full company name, exhibit space #, facility address, required delivery date, and phone numbers when shipping.

If you choose to ship to yourself at the show, you must insure that delivery occurs during move-in and that you have staff on site to accept it. Otherwise, your shipment will be refused since MARKETPLACE EVENTS or the facility is not authorized to accept it.

ADVANCE SHIPMENTS & CONSIGNED SHIPMENTS- Please see Modern Expo & Events Manual for details

If you require advance shipments (shipments arriving before scheduled move-in days), or shipments requiring acceptance (when exhibitor is not available to accept shipments during movein), you must use Modern Expo & Events at your expense.

SHIPMENTS SHOULD BE RECEIVED AT LEAST ONE WEEK PRIOR TO MOVE IN. Such material consigned to Modern Expo & Events will be delivered to the show on scheduled move-in days.

EXHIBIT SPACE RATES DO NOT INCLUDE DRAYAGE CHARGES.

Contact Modern Expo & Events (801) 983-8160 for current drayage prices.

Advance shipments must be marked and Consigned as follows:

To: Exhibitor: _____ Booth# _____
For: Salt Lake Tribune Home + Garden Show C/O
Modern Expo & Events
3370 West 500 South
Salt Lake City, Utah 84104

SHOW HOTEL INFORMATION

Salt Lake City lodgings offer visitors' superior value compared with many other cities its size. Most hotels are close to entertainment, restaurant, & shopping districts. Airport area hotels are available, but downtown Salt Lake & Sandy locations offer a much more diverse selection. The winter ski season and holiday events attract many visitors, so make reservations well in advance

at those times. The Mountain America Expo Center is located in Sandy, Utah 9 miles south of downtown Salt Lake City. The Exhibition Center is 18 miles from Salt Lake City International Airport.



**Host Hotel Hyatt House –
Sandy, UT**



9685 South Monroe Street, Sandy, UT 84070

801.304.5700

Expect more from an all-suite property with the convenience of a full kitchen in every suite

COMPLIMENTARY daily full healthy hot breakfast buffet

COMPLIMENTARY Evening Social Monday-Thursday 5:30pm-7pm featuring generous appetizers, soup, salad and assorted beverages including beer, wine and soft drinks

COMPLIMENTARY 20 mega fiber optic high speed internet in all guest suites, lobby and meeting rooms'

COMPLIMENTARY year round heated outdoor pool & hot tub, on-site fitness center, a business center with printing capability
