

PURCHASING WIRELESS INTERNET (Wi-Fi)

Scan the QR Code

~ OR ~

Event_Wireless

Open a Wireless connection (Wi-Fi) on your device & choose the “Event_Wireless” network

Choosing the “Event_Wireless” network will launch a separate web page where you will sign up and purchase Wireless connectivity. Wireless Connectivity starts immediately after purchase.



Questions / Issues please call 317-927-7655

Please leave a message. Include your name, a good callback number, the name of the event, your booth number and your location in the event building.



WIRELESS CONNECTIVITY FAQs

Pricing: 1 day (5Mbps)-\$50; 1 day (10Mbps)-\$75; 2-5 day (5Mbps)-\$100; 2-5 day (10Mbps)-\$175; 6-24 day (5Mbps) - \$175; 6-24 day (10Mbps) - \$300

I am having issues with Wi-Fi connection, who do I call?

If you are having issues or have questions, please call 317-927-7655.

What speed do I need to choose for Wi-Fi?

- 5MB - Recommended for Light use and/or general web browsing, including basic credit card processing.
- 10MB - Recommended for HD streaming, advanced web browsing and/or virtual work.

I need to connect more than one device on my account, how do I do that?

If more than one devices needs Internet connectivity, you will need to purchase connectivity for each device. To purchase connectivity for additional devices, select your day and speed package then select “optional addons” and select the number of additional devices you wish to connect.

I am having Wi-Fi issues, but have not purchased Internet from the Wireless Portal.

Please note that connecting your Mi-Fi/hotspot to your device is not the same as using building Wireless (Wi-Fi). With a Mi-Fi/hotspot, you are connected to the Internet using a cellular data network. While we do not block Mi-Fis/hotspots from being used, some buildings on our campus have weak cellular signals, and have difficulty sending/receiving cellular data. We recommend purchasing our building wireless through the Wireless Portal to ensure a consistent and reliable Internet connection.

My device does not have the ability to open a web page, can I still use your Wi-Fi?

Some POS devices, smart televisions and credit card devices will not allow you to open a web page to access our Wireless Portal and connect to the Internet due to security settings on the devices. If you are having this issue, [please call the support number on this card](#) and we will be more than happy to assist you. To streamline the process, please use another device (your cell phone, tablet or laptop computer) to first purchase wireless connectivity through our Wireless Portal, then call the support number and we will be able to remotely connect your other device(s) to the purchased account.